

Jonathan Warren, PhD

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USA

EDUCATION **Doctor of Philosophy (PhD), [Information Science](#)**, May 2011
[Indiana University, Bloomington](#), Indiana, USA
Minor: Applied Statistics
GPA: 3.975 of 4.0

Master (MIS), [Information Science](#), Aug 2008
[Indiana University, Bloomington](#), Indiana, USA

Bachelor of Arts (BA), [Religion](#) (World Religious Studies), May 2002
[Reed College](#), Portland, Oregon, USA

PROFESSIONAL EXPERIENCE **President / Consultant**, Nov 2015 – present
Warren Information Organization, LLC, Baltimore, Maryland
[70%] Consulting projects related to English teaching and editing
[20%] Consulting projects related to data mining
[10%] Business administration, marketing, etc.

Program Analyst, Sep 2011 – Sep 2015
[US Consumer Product Safety Commission \(CPSC\)](#), Directorate for
Epidemiology (EPI), Division of Hazard & Injury Data Systems (EPDS),
Data Intake & Injury Information Branch (EPDSI), Bethesda, Maryland
[80%] Task lead on identifying and notifying sometimes hard-to-
find people and companies on the Internet, including in many
foreign countries, about reports from the general public of their
products having caused harm. Processed over 27,500 reports of
harm. Trained three other staff, including a new manager.
[10%] Wrote and maintained the directorate's SAS programs for
tracking SaferProducts.gov-related database statistics, which were
reported to the US Congress and/or the general public.
[10%] General programming and documentation support

Adjunct Lecturer, Sep 2005 – Aug 2011
[School of Library and Information Science](#), Indiana University,
Bloomington, Indiana
[75%] *Information Architecture for the Web*: every fall and spring,
solo taught 25-50 masters students about information architecture,
requirements analysis, project management, accessibility, and Web
programming. During my tenure, the course became one of the
School's most popular.
[20%] *XML workshop*: every summer, taught around 10 masters

students how to create markup languages using XML-related technologies.

[5%] As needed, guest-taught masters-level classes on information retrieval, network computing, Java, and enterprise project management.

Logistics Coordinator, Oct 2003 – Apr 2005

CDR International / Mercer Delta (it later became part of [Oliver Wyman](#)), Portland, Oregon

As the company experienced 600% growth and an acquisition by Mercer Delta, helped create and develop this position. Helped departmental directors plan, build, and operate a fulfillment and logistics infrastructure for a \$20 million leadership development company.

Trainer / Customer Service Representative, Sep 2002 – Oct 2003

[Blockbuster](#), district training store, Portland, Oregon

Circulationist / Technician / Media Archivist, May – Aug 2001

[Reed College Library](#), Portland, Oregon

Hardware and Network Technician Intern, May – Aug 2000

[Micro-Computer Analysts](#), Lexington, Kentucky

AWARDS

[US Consumer Product Safety Commission \(CPSC\)](#)

- On-the-spot award, for taking on extra work during a staff shortage, 2015
- Quality Step Increase, 2015
- Team award for helping to launch SaferProducts.gov, 2012
- Consistently outstanding annual performance reviews and a few annual bonuses

[Hawaii International Conference on System Science \(HICSS\)](#)

- Nominated for best paper, 2007

[Indiana University](#)

- An article on my service-oriented teaching appeared in SLIS's [Spring 2011 alumni magazine](#).
- Margaret Griffin Coffin Fellowship (partial funding for one year), 2008-2009
- SLIS grant for travel to Association for Library and Information Science Education (ALISE) conference, 2009
- SLIS grants for travel to Sunbelt Social Networking and American Society for Information Science & Technology (ASIS&T) conferences, 2008
- [Federal GAANN Fellowship](#) (full funding for one year), 2007-2008

- SLIS grant for travel to HICSS, 2007
- [Chancellor's Scholar Award](#) (a cash award, and public recognition by the University's Chancellor and School's Dean), 2005
- [Chancellor's Fellowship](#) (the University's most prestigious fellowship, full funding for four years with a teaching requirement), 2004-2008
- [Doctoral Student Research Forum: finalist for best presentation](#), 2006

Reed College

- Townsend Scholarship for Academic Excellence (one year of partial funding), 2001-2002
- Initiatives in Undergraduate Research grant (a cash grant for ethnographic thesis research and new books for the college's library), 2001-2002

PUBLICATIONS

- Warren, J; [Stoerger, S](#); and [Kelley, K](#). (2011). Longitudinal gender and age bias in a prominent amateur new media community. *New Media & Society*, Sage, 14(1) 7-27.
- Warren, J. (2011). *TV in the Age of the Internet: Information Quality of Science Fiction TV Fansites*. PhD dissertation. Bloomington, IN: Indiana University.
- Paolillo, J; Warren, J; and [Kunz, B](#). (2008). Morphological genre analysis of amateur digital multimedia. In Mehler, A., Sharoff, S., Rehm, G., & Santini, M. (Eds.), *Genres on the Web: Corpus Studies and Computational Models*. New York: Springer.
- Paolillo, J; Warren, J; and Kunz, B. (2007). [Social network and genre emergence in amateur Flash multimedia](#). *Proceedings of the 40th Annual Hawaii International Conference on System Sciences*, IEEE Computer Society Press, 70b.
- Warren, J. (2002). *Vipassana in the Pacific Northwest*. Undergraduate thesis. Portland, OR: Reed College.

TECHNICAL EXPERTISE

Human languages:

- *Native*: US English
- *Fluent*: Canadian and British English
- *Proficient*: Australian & South Asian English
- *Decent, need more practice*: German, ancient Greek, and Sinhala
- *Basic*: Mandarin Chinese, Hindi, Pali/Sanskrit, and Thai

Computer skills:

- *General & query languages*: Java (advanced); Bash, Perl, PHP, SQL,

- XSLT, JavaScript (intermediate)
- *Statistics*: SAS, R (advanced); SPSS, Excel (intermediate); Stata, Matlab, Mathematica, M-plus, Mx, StatView, VARBRUL (novice)
- *Databases & servers*: MS SQL Server, PostgreSQL, MySQL/MariaDB, Apache, Tomcat, MS Access (intermediate)
- *Markup languages*: (X)HTML & CSS (advanced); XML-related technologies, LaTeX, and BibTeX (intermediate)
- *Project management*: MS Project, MS SharePoint, MS Visio, eGroupWare, several organizations' custom programs (intermediate)
- *Reporting & publishing*: MS Office, LibreOffice / OpenOffice (advanced); Adobe Photoshop and Illustrator, Gimp, Inkscape (intermediate)
- *Content management systems*: Drupal, Wordpress (intermediate)
- *Operating systems*: Debian-based Linux varieties (advanced); most Microsoft and Apple OSs since 1987, Android, FreeBSD, RedHat, Solaris, and SuSE (intermediate)

TESTIMONIALS & REFERENCES

“While Jonathan was my employee, he showed a strong work ethic, an excellent attention to detail, and outstanding research capabilities. He was one of those employees you could not only depend on to be able to do a complicated task, but also depend on to actually do it in a timely manner. In the short time I was working with Jonathan I had the pleasure of giving multiple performance awards for taking on extra work, training coworkers to handle new tasks, and providing [computer] programming support throughout the work unit” (Craig O’Brien, Branch Chief, US Consumer Product Safety Commission (CPSC)).

“I worked with Jonathan for a little over two years at the Consumer Product Safety Commission, where he designed computer programs and performed internet research. Jonathan brings to each task an incredible work ethic, creativity, and great technical proficiency. He always performed at a level well above what was expected. For example, he learned SAS (the only programming language at his disposal) on his own so that he could address our branch’s complex reporting requirements. Time after time, Jonathan identified ways that workflows and research methods could be improved to increase efficiency and/or accuracy and then developed the necessary computer programs or reference documents to implement the enhanced procedures. I always felt that I could trust Jonathan to find solutions to challenging programs and I am confident that you can too” (Cathy Irish, retired Branch Chief, CPSC).

“Jonathan Warren is simply the best researcher you could get for your needs. He is already highly skilled in a full spectrum of relevant technologies, statistical techniques and research methodologies. He is careful in his approach to any problem, and painstakingly thorough in its

execution. He is intelligent and learns any new subject quickly. You will not find a more knowledgeable, flexible and capable researcher anywhere on the market” (John C Paolillo, Associate Professor of Informatics and Information Science, Indiana University).

References’ contact information can be made available for long-term jobs.